

CAR STACKERS SERVICE DIVISION



WE KNOW CAR STACKERS

Established in 2003, Car Stackers Division operates as a subsidiary of Car Stackers International. Our highly trained technicians specialise in the service and breakdowns of mechanical parking systems for body corporates, owners corporation committees and developers.

MAKING RELATIONSHIPS LAST

Our mission is to anticipate and meet your needs for seamless and safe mobility. We are focused on building trust and accountability. If you're happy and your car stacker is moving, then we've done our job. We're proud to be a company that is constantly evolving to create new ways for you to trust and believe in our services.

OUR NETWORK

Our technicians are constantly updating their knowledge of the latest in car stacking equipment. When it comes to communicating with customers and solving problems, our employees excel.

OUR ADVANTAGES

Car stackers are in action around the clock and we provide a reliable service to match. You can reach our CSD technicians 24 hours a day, seven days a week. Contacting us outside of normal business hours is no problem.

OUR STANDARDS

CSD boasts outstanding service with an unrivaled breakdown response time. Our service technicians are backed by the expertise and capabilities of our global partners, combining the knowledge and experience of all our worldwide specialists.

Call your CSD representative on **1800 069 784** or email us at sales@carstackers.com.au to arrange a consultation.

Car Stackers Service Division
272 Wolseley Place Thomastown VIC 3074
T: 1800 069 784
E: sales@carstackers.com.au
www.carstackers.com.au
ABN 81 620 820 126

CAR STACKERS SERVICE DIVISION



WE KNOW HOW TO MAKE A DIFFERENCE

We strive to increase reliability with continual investments in technological improvements and safety inspections beyond code requirements. Our integrated global support allows us to provide service expertise on all leading brands of equipment. We strive to provide our technicians with continuous training to ensure the highest quality of service, resulting in fewer callbacks and more up time.

TOTAL CONNECTIVITY AT OUR FINGER TIPS

Every CSD service technician carries a multi-function smartphone with the latest field software called Aroflo. In addition to voice communication and automatic dispatching, Aroflo allows technicians immediate access to vital information such as repair history, maintenance routines and technical support data. Aroflo is the ultimate tool for helping to achieve field service excellence.



RESPONSE TIMES

To ensure smooth operation of your car stacker, regular service coupled with rapid incident response times is essential. Our team of technicians provide both immediate service and same day response.

CUSTOMER FOCUS

Service is part of our culture and our core principles. Every employee is expected to follow our required service steps to anticipate your requirements and ensure satisfactory fulfilment.

SUPPORT NETWORK

When you partner with CSD, you partner with an entire global support network. We understand that full customer satisfaction depends on the quality and efficiency of our support.

**IT'S TIME TO EXPECT MORE FROM YOUR SERVICE PROVIDER.
IT'S TIME TO MAKE THE CALL TO CSD.**

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